

Addressing Health Literacy, Cultural Competency, and Limited English Proficiency





Acknowledgements

The Health Resources and Services Administration wishes to acknowledge the following individuals and organizations for their contributions and support.

- U.S. Department of Health and Human Services Staff Reviewers
- U.S. Department of Health and Human Services Office of Minority Health
- U.S. Department of Health and Human Services, Health Resources and Services Administration

Office of the Administrator

Office of Communications

Office of Information Technology

Cultural Competency Committee

Health Literacy Training Team

Health Literacy Work Group

Pilot Study Participants

U.S. Department of Justice Staff Reviewers

Equal Employment Opportunity Commission Staff Reviewer

American Association for Health Education

American Medical Association Ethical Force Oversight Body

American Medical Association Foundation

American Academy of Physician Assistants

American Pharmacists Association

Institute of Medicine Health Literacy Roundtable

Joint Commission Health Literacy and Patient Safety Roundtable



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Credits

National Committee for Quality Assurance

Partnership for Clear Health Communication at National Patient Safety Foundation

Public Health Foundation

TrainingFinder Real-time Affiliate Integrated Network

U.S. Department of Health and Human Services Office of Minority Health online cultural competency curriculum, A Physician's Practical Guide to Culturally Competent Care

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Credits

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Continuing Education Statement

The following organizations offer continuing education credits for completion of this course.

The American Academy of Physician Assistants (AAPA), American Association for Health Education (AAHE), American Pharmacists Association (APhA), and National Committee for Quality Assurance (NCQA)

There is no fee to participate in this course, but participants will need to contact the appropriate accrediting body to find out the fees associated with the continuing education credits. Upon completion of the course, send the completion certificate to your respective accrediting organization.

In the future, please go online to http://www.train.org/ for additional professional accrediting organizations who agree to offer credits for completion of this course

American Academy of Physician Assistants (AAPA)

This program has been reviewed and is approved for a maximum of 5 hours of AAPA Category I CME credit by the Physician Assistant Review Panel. Approval is valid for two years from the issue date of November 7, 2007.

Participants may submit the self-assessment at any time during that period. **Please notify AAPA upon completion of the course.**

This program was planned in accordance with AAPA's CME Standards for Enduring Material Programs and for Commercial Support of Enduring Material Programs.

American Association for Health Education (AAHE)

This program has been reviewed and is approved by the American Association for Health Education (AAHE) for 5 Category I Continuing Education Contact Hours for Certified Health Education Specialists (CHES). AAHE is a designated provider of Continuing Education Contact Hours by the National Commission for Health Education Credentialing, Inc. (NCHEC).

Upon completion of the course, please go to the <u>AAHE - American Association for Health Education</u> website for more details in obtaining CHES credits.



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Credits

American Pharmacists Association (APhA)

The American Pharmacists Association (APhA) and the Health Resources and Services Administration are currently working together to provide continuing pharmacy education credit for "Unified Health Communication: Addressing Health Literacy, Cultural Competency, and Limited English Proficiency."

APhA is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. Credit for this course should be available to pharmacists by January 2008.

National Committee for Quality Assurance (NCQA)

The National Committee for Quality Assurance (NCQA) is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

NCQA designates this educational activity for a maximum of 5 AMA PRA Category 1 Credits[™]. Physicians should only claim credit commensurate with the extent of their participation in the activity.

NCQA is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

This activity is approved for 5 nursing education contact hours.

Program Release Date: November 6, 2007

Program Expiration Date:

NCQA will approve the program for credit for a period of one calendar year after the release date (November 6, 2008).